



Warranty

1. [Limited Warranty](#)
 2. [Commercial and Industrial Products Warranty](#)
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Limited Warranty

Klein Tools, Inc. warrants that the products set forth below will be free from defects in material and workmanship, under normal use for the timeframes listed below (unless otherwise noted on the product packaging). At its option, Klein Tools will repair or replace, or refund the purchase price of, any product which fails to conform with this warranty. This warranty does not apply to damage from alterations, abuse, misuse, lack of maintenance, or normal wear and tear of the product. This warranty does not apply to batteries.

All implied warranties, including, without limitation, implied warranties of merchantability and implied warranties of fitness for a particular purpose, are limited in duration to the applicable warranty period listed below. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall Klein Tools be liable for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives specific legal rights, and you may also have other rights which vary from state to state.

The normal life of the product

Hand Tools

This warranty explicitly does not cover Specialty Hand Tools. See Klein Commercial and Industrial products warranty.

Tool Pouches, Tool Bags, Tool Belts, Suspenders, Coolers, Soft Storage, Knee Pads

This warranty explicitly does not cover climbing tool belts. See Klein Commercial and Industrial products warranty.

Fish Tapes, Fish Rods, Tape Measures, Levels, Folding Rules

This warranty explicitly does NOT cover cut or deliberately damaged tape, rust or corrosion or foreign material, cracked or broken cases, or bent hooks or bent/missing eyelets.

Flashlights and Illumination

This warranty explicitly does not cover products containing rechargeable batteries.

Two years from the date of purchase

Electrical Test and Measurement Tools

This warranty explicitly does not cover High Voltage Test and Measurement Tools. See Klein Commercial and Industrial products warranty.

One year from the date of purchase

Products Containing Rechargeable Batteries

(including but not limited to Flashlights, Illumination Products, Audible Entertainment, and Borescopes)

Products warranted to be free from defects in materials and workmanship when delivered to the customer

Consumables

(including but not limited to Triple-Taps, Drill Bits, Step Drills, Carbide Hole Cutters, Hole saws and Arbors, Saw Blades and Jab Saws, disposable Razor and Knife Blades, Stripper Cartridges, Gloves, Shoe Covers, Replaceable Cutting Inserts, Wire Marker Books, Bits and Blades, Voice/Data/Video Connectors, Klein Chemicals, Hand Cleaners, and Wire Pulling Lubricants)

This warranty explicitly does not cover Specialty Consumables. See Klein Commercial and Industrial products warranty.

WARRANTY RETURNS

All warranty returns must include a Warranty Return Authorization (WRA) number. To obtain the WRA and service under this warranty, please call Klein Tools Customer Service at 1-800-553-4676 (International call 1-847-821-5500), visit www.kleintools.com/warranty or email customerservice@kleintools.com.

Commercial and Industrial Products Warranty

Klein Tools, Inc. warrants that the products set forth below, which are manufactured and sold for commercial or industrial uses, are warranted to be free from defects in materials and workmanship for the periods of time set forth below (unless otherwise noted on the product packaging). THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS. At its option, Klein will repair or replace, or refund the purchase price of, any product which fails to conform with this warranty under normal use and service. This warranty does not apply to damage from alterations, abuse, misuse, lack of maintenance, or normal wear and tear of the product. **In no event shall Klein be liable for incidental or consequential damage.**

The normal life of the product

Specialty Hand Tools

(including but not limited to insulated tools, steel and concrete construction tools, mining and heavy industry tools, two-handed bolt cutters and cable cutters, torque tools, snips, trimmers, shears, telecom tools, box wrenches, specialty wrenches, rebar hickies, cable benders)

Occupational Protective Equipment

(including but not limited to Climbing Belts, Linemen's Body Belts, Climbers, Climber Pads, Gaffs, Harnesses, Positioning Straps, Lanyards)

Lineman Buckets, Block and Tackle, Lineman Backpacks, Aerial Aprons, Tie Wire

Reels

Wire Pulling Grips

Two years from the date of purchase

High Voltage Electrical Test and Measurement

(including but not limited to HVNCVT-1, HVNCVT-2, HVCT-1)

This warranty does not apply to batteries.

One year from the date of purchase

Ratcheting Hand Tools

(including but not limited to ratcheting cable cutters, ratcheting bolt cutters)

Repair service is available for most out of warranty ratcheting hand tools.

Personal Protective Equipment and Safety Products

(including but not limited to Safety Glasses, Hard Caps, Hard Hats, Accessories)

Cordless Power Tool Accessories

(including but not limited to batteries, chargers)

Products warranted to be free from defects in materials and workmanship when delivered to the customer

Specialty Consumables

(including but not limited to ship augers, knockout punches, grip insert files, drift pins, bull pins, punches, cold chisels, wedges)

Battery Operated Tools: Heavy Duty Hydraulic Crimpers, Gear Driven Cable Cutters, and Impact Wrench

Five years from the date of purchase — Hydraulics

Three years from date of purchase — Motor, Housing, and Electronics

One year from date of purchase — Moving Parts (including: interchangeable heads and jaws; excluding: specialty consumables)

DeWALT battery packs and chargers are covered by DeWALT's warranty policy. Visit www.dewalt.com or call 1-800-4-DeWALT (1-800-433-9258) for more details.

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fax: 800-553-4876

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