

Claim Submission

Step 1: Sale Information

Having troubles with the site? [Click Here](#)

Please enter the sale date and click Find Promotions. Then select the appropriate promotion from the menu. The Total Sale and Install date are required to process the claim.

HVACpartners ID 231752

Organization Name Zellmann Heating & A/C

City, State West Caldwell, NJ

Sales Person ZELLMANN, MICHELLE - 255290

Sale Date (mm/dd/yyyy) *

10/01/2016

[Find Promotion](#)

PROMOTION NAME

2016 CARRIER DUCTLESS BUCKS

Install Date (mm/dd/yyyy) *

10/01/2016

Total Sale *

\$4200.00

Invoice # / Job #

INV123

1

2

3

4

5

6

Next

>

- Go to www.carrierincentives.com, then click on LOGIN. You must log in to claim spiffs
- Enter information as shown, sale date drives promotion so you must choose eligible dates (10/1-11/30)
- Spiff claims must be entered within 30 days of the sale date entered.
- Install date is required, should also be within program dates of 10/1 – 11/30
- **The Invoice # / Job # is the Carrier Enterprise invoice number for the equipment purchase and it is required**
- Click NEXT

Step 2: Product Information

Select the product category, model number, and enter the serial number for each product you wish to claim and click ADD TO LIST. Repeat these steps if you are entering multiple products. If you added a product in error, click the red 'X' icon next to the products to remove them from the Claimed Products list. Once you've entered all product information click NEXT in the lower right hand corner to continue.

Product Category

DUCTLESS SYSTEMS

Model Number

SELECT ONE

SELECT ONE

- 38GCM*** / 40GVM***
- 38GJQ*** / 2 INDOOR UNITS
- 38GJQ*** / 3 INDOOR UNITS
- 38GJQ*** / 4 INDOOR UNITS
- 38GJQ*** / 5 OR MORE INDOOR UNITS
- 38GRQ*** / 40GRQ***B
- 38GRQ*** / 40GRQ***H
- 38GVC*** / 40GVC***
- 38GVM*** / 40GVM***
- 38GVQ*** / 40GVQ***
- 38HDF*** / 40QNC***
- 38HDR*** / 40QAC***
- 38MAQ*** / 40MAQ***B
- 38MAQ*** / 40MBQ***C
- 38MAQ*** / 40MBQ***D
- 38MAQ*** / 40MBQ***F
- 38MAR*** / 40MAQ***B
- 38MAR*** / 40MBQ***C
- 38MAR*** / 40MBQ***D

Claimed Products

 DUCTLESS SYSTEMS: 38MAR*** / 40MAQ***B(1234L45678)

Click the red 'X' next to the products above to remove them from the list.
When finished adding products, click Next

1 2 3 4 5 6

Products on claim are listed here once added

- **Select DUCTLESS SYSTEMS** and when the product list comes up, choose an eligible system. **Models must be 38MAR or 38MGR**
- **NOTE:** 1 system per claim. Systems are defined by the OUTDOOR UNIT, please only enter 1 system and use the outdoor unit's serial number
- Outdoor Serial number requirement: 4 NUMBERS, THEN 1 LETTER, THEN 5 NUMBERS

Claim Submission

Step 3: Customer Information

Please provide the contact information for whom the equipment was sold to. This will ensure accurate processing of your claim.

* Required fields.

Full Name *

TEST TEST

Phone Number *

(867) 530-7867

Email

Address Line 1 *

320 MAIN STREET

Address Line 2

Country *

UNITED STATES

City *

CITYVILLE

State *

MAINE

Postal Code *

45451

1 2 3 4 5 6

Next



- Consumer information is entered on this screen in order to keep sales separate and maintain reporting. This ensures accurate record keeping and ability to audit if necessary.
- Limited parameters/validation-email address format, valid area codes/postal code formats.

Claim Submission

Step 4: Claim Summary

Based on the claim information provided, the 2016 Carrier Ductless Bucks amount for the information you entered is: **\$75**

You are submitting a 2016 Carrier Ductless Bucks claim, which means you are receiving an award for this sale. There is no consumer award generated from this claim. Cumulative awards over \$600 annually will be subject to applicable tax laws.

If the information below is correct, please submit your claim by clicking the Submit button at the bottom of this window. If the information is incorrect, please use the navigation buttons below to go back and update any necessary information or contact [customer support](#) for assistance.

Dealership Name Zellmann Heating & A/C
City, State West Caldwell, NJ
HVACpartners ID 231752
Sales Person Zellmann, Michelle - 255290

Sale Date 10/01/2016
Install Date 10/01/2016
Total Sale \$4200.00
Invoice # / Job # INV123

Customer Information
TEST TEST
320 MAIN STREET
CITYVILLE, ME 45451
UNITED STATES
(867) 530-7867

Products

Product Category
DUCTLESS SYSTEMS

Model Number
38MAR*** / 40MAQ***B

Serial Number
1234L45678

< Previous

1 — 2 — 3 — 4 — 5 — 6

Submit >

- Summary Screen: restates information entered thus far, allows previous button to correct anything missing or incorrect.
- An error on this screen indicates ineligible products were entered or dealer is not eligible.
- Submit button must be clicked to save claim information and receive a confirmation number.

Claim Submission

Step 6: Confirmation



Thank You for submitting your sale! It is recommended that you print a copy of this page for your records and make note of the confirmation number below.

Spiffs will be paid to the dealer sales person listed on this claim in the form of a Visa Prepaid Card and mailed to the dealer address on file. VISA PREPAID CARDS will be mailed on a monthly basis for claims submitted within the promotion dates. VISA PREPAID CARDS DO EXPIRE 12 MONTHS AFTER DATE ISSUED, SO PLEASE BE SURE TO USE YOUR CARD WHEREVER VISA IS ACCEPTED.

CE reserves the right to audit submitted data and cancel the program at any time.

Confirmation: **386022703260**

Based on the claim information provided, the 2016 Carrier Ductless Bucks amount for the information you entered is: **\$75**

Dealership Name: Zellmann Heating & A/C
City, State: West Caldwell, NJ
HVACpartners ID: 231752
Sales Person: Zellmann, Michelle - 255290

Sale Date: 10/01/2016
Install Date: 10/01/2016
Total Sale: \$4200.00
Invoice # / Job #: INV123

Customer Information
TEST TEST
320 MAIN STREET
CITYVILLE, ME 45451
UNITED STATES
(867) 530-7867

Products

Product Category
DUCTLESS SYSTEMS

Model Number
38MAR*** / 40MAQ***B

Serial Number
1234L45678



- Spiffs are processed in the month following the claim submission.
- If more than one spiff is entered in a month, spiffs will be combined into 1 prepaid card.
- Spiffs are mailed to the dealership address on file with HVAC partners. Please be sure the dealer company address is current.
- Spiffs must be entered within 30 days of the sale date.
- A confirmation email will be sent to the sales person's email address on file with HVAC partners
- Questions or concerns about claiming or payment can be sent via email to customersupport@biworldwide.com