ACCESSORY & CONTROL CLAIMING GUIDE - Carrier/Bryant/Payne only.

Non-Carrier/Bryant/Payne coils, thermostats, and accessories – please contact your local WWG Branch for warranty inquiry.

FAILED DEVICE	ACCESSORY DESCRIPTION	SOLD THROUGH	CLAIMED AS	BASE ACCESSORY MODEL
SYSTXBBNIM01-, SYSTXCCNIM01-	NIM NETWORK Interface Module	SAP	PART	SYSTXBBUID01-, SYSTXCCUID01
SYSTXBBSAM01-, SYSTXCCSAM01-	SAM System Access Module	SAP	PART	SYSTXBBUID01-, SYSTXCCUID01
SYSTXBBRCT01-, SYSTXCCRCT01-	Remote Access Broadband CATS	SAP	PART	SYSTXBBUID01-, SYSTXCCUID01
SYSTXBBRWF01-, SYSTXXCRWF01-	Remote Access Broadband WIFI	SAP	PART	SYSTXBBUID01-, SYSTXCCUID01
SYSTXBBUID01-, SYSTXCCUID01, SYSTXBBUIZ01-, SYSTXCCUIZ01- SYSTXBBITN01, SYSTXCCITN01, SYSTXBBITW01-, SYSTXCCITW01, SYSTXBBECW01-, SYSTXCCECW01-, SYSTXBBENC01-, SYSTXCCENC01-	Infinity/Evolution Controllers *(See page 2 for a more complete list of infinity controllers and the approved replacement)*	SAP	Unit Exch	SYSTXBBUID01-, SYSTXCCUID01, SYSTXBBUIZ01-, SYSTXCCUIZ01-SYSTXBBITN01, SYSTXCCITN01, SYSTXBBITW01-, SYSTXCCITW01, SYSTXBBECW01-, SYSTXCCECW01-, SYSTXBBENC01-, SYSTXCCENC01-
SYSTXBBUID01-, SYSTXCCUID01	Zoning Control	SAP	Unit Exch	
SYSTXBB4ZC01-, SYSTXCC4ZC01	Zone Damper Control Board	SAP	Unit Exch	SYSTXBB4ZC01-, SYSTXCC4ZC01
SYSTXBBSMS01-, SYSTXCCSMS01-	Smart Sensor	SAP	Unit Exchange or PART	ZONEBB, ZONECC, KIT01 SERIES *Note: if serial of both failed and replacement sensor is not loaded in SB, claim against main infinity/evolution control above as a part.*
SYSTXZNSMS01	Communicating Zone Smart Sensor	SAP	Unit Exchange or PART	ZONEBB, ZONECC, KIT01 SERIES *Note: if serial of both failed and replacement sensor is not loaded in SB, claim against main infinity/evolution control above as a part.*
SYSTXBBRRS01-, SYSTXCCRRS01-	Remote Room Sensor	SAP	PART	ZONEBB, ZONECC, KIT01 SERIES
ZONEBB, ZONECC, KIT01 SERIES	Zone Kit	SAP	Unit Exch	ZONEBB, ZONECC, KIT01 SERIES
T6, T2, TP, TC, TB, TSTAT SERIES	Thermostats	RC	Unit Exch	T6, T2, TP, TC, TB, TSTAT SERIES
P SERIES THERMOSTATS	Totaline Thermostats	SAP	PART	AC, HP, FURNACE
C or F SERIES COILS (CAP, CNP, CSP, CVP, CAP, FB4, FE4, FJ4, FPMA, FVR)	Evaporator Coils /Fan Coils	SAP	Unit Exch	C series coil/F series fan coil
DAMP SERIES	Dampers	SAP	PART	SYST control, ZONEBBKIT01, ZONECCKIT01 SERIES
DGAPA, GAPA SERIES	Air Purifiers	SAP	Unit Exch	DGAPA, GAPA SERIES
AIRA SERIES	Electronic Air Cleaners	SAP	Unit Exch	AIRA SERIES
EAC SERIES	Electric Air Cleaners	SAP	Unit Exch	EAC SERIES
HRV	Heat Recovery Ventilator	SAP	Unit Exch	HRV SERIES
HUM SERIES	Humidifiers	SAP	Unit Exch	HUM SERIES
KSAIC0301230, KSAIC0301230	Interface Board	SAP	PART	OUTDOOR AC, HP
UVLB, UVLC SERIES	UV Light	SAP	PART	F SERIES FAN COIL
UVLXXRPL SERIES	UV Replacement Lamp	SAP	PART	F SERIES FAN COIL
KFCEH SERIES	Electric Heater	SAP	PART	F SERIES FAN COIL

CARRIER INFINITY CONTROLS

Carrier	
This Model…	May be replaced by this model…
SYSTXCCUID01	SYSTXCCUID01-V, SYSTXCCUIZ01-V, SYSTXCCITN01, or SYSTXCCITN01-A
SYSTXCCUID01-A	
SYSTXCCUID01-B	
SYSTXCCUID01-C	
SYSTXCCUID01-V	
SYSTXCCUIZ01	SYSTXCCUIZ01-V, SYSTXCCITN01, or SYSTXCCITN01-A
SYSTXCCUIZ01-A	
SYSTXCCUIZ01-B	
SYSTXCCUIZ01-C	
SYSTXCCUIZ01-V	
SYSTXCCITN01	SYSTXCCITN01 or SYSTXCCITN01-A
SYSTXCCITN01-A	
SYSTXCCITW01	SYSTXCCITW01-A or SYSTXCCITC01-A
SYSTXCCITW01-A	
SYSTXCCITC01-A	SYSTXCCITC01-A

BRYANT EVOLUTION CONTROLS

Bryant	
This Model…	May be replaced by this model…
SYSTXBBUID01	SYSTXBBIUD01-D, SYSTXBBIUZ01-D, SYSTXBBECN01, or SYSTXBBECN01-A
SYSTXBBUID01-A	
SYSTXBBUID01-B	
SYSTXBBUID01-C	
SYSTXBBUID01-D	
SYSTXBBUIZ01	SYSTXBBIUZ01-D, SYSTXBBECN01, or SYSTXBBECN01-A
SYSTXBBUIZ01-A	
SYSTXBBUIZ01-B	
SYSTXBBUIZ01-C	
SYSTXBBUIZ01-D	
SYSTXBBECN01	SYSTXBBENC01 or SYSTXBBECN01-A
SYSTXBBECN01-A	
SYSTXBBECW01	SYSTXBBECW01
SYSTXBBECW01-A	SYSTXBBECW01-A or SYSTXBBECC01-A
SYSTXBBECC01-A	SYSTXBBECC01-A

Carrier & ecobee

Co-branded Thermostats Only

Bryant Branded Ecobee	Carrier Branded Ecobee
EB-STATE3LTBB-01	EB-STATE3LTCB-01
EB-STATE3LTBR-01	EB-STATE3LTCR-01
EB-STATE5BB-01	EB-STATE5CB-01
EB-STATE5BR-01	EB-STATE5CR-01

These products will come with an automatic 5-year warranty and there is no requirement to register the product. Registering will not result in any additional warranty.

Warranty claims for these co-branded ecobee thermostats ONLY, will be filed using ServiceBench® and credits will be issued through the normal process.

IMPORTANT: An additional requirement of the co-branded ecobee product is that CE must return the defective product to ecobee utilizing their RMA form, which I have attached.
CE/WWG will have three months from the failure date to send the defective product back to ecobee and if it is not returned within three months, the warranty claim in ServiceBench will be reversed.

Any other ecobee models other than what is listed above would not be Carrier/Bryant co-branded and would not be claimed in Service Bench and must be claimed through WWG Totaline. WWG has an ecobee RM process document.

Côr Thermostat & Camera Phaseout

BRYANT

The following are alternate models that can be used in lieu of phased out models.

Phase out Product	Suitable Alternative	Suitable Alternative (With Accessory support)
Côr 5 **(TSTPHA01)** Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	**T2-PHP01-A** Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	N/A
Côr 5C **(TSTWHA01)** Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Programmable	**EB-STATE3LTBR-01** **Ecobee3 Lite Pro** **Powered by Bryant** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit	N/A
Côr 7 **(TSTPRH01)** Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support	**T6-PRH01-B** Performance Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support	**T6-PRH01-B** Performance Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support

Phase out Product	Suitable Alternative	Suitable Alternative (With Accessory support)
Côr 7C **(TSTWRH01)** Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Accessory support	**EB-STATE3LTBR-01** **Ecobee3 Lite Pro** **Powered by Bryant** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit	**EB-STATE5BR-01** **Ecobee SmartThermostat Pro** **with voice control** **Powered by Bryant** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support
Bryant Housewise **(T6-WEM01-A)** Conventional (2H/2C), Heat Pump (4H/2C), Touchscreen, Wi-Fi, Accessory support	**EB-STATE3LTBR-01** **Ecobee3 Lite Pro** **Powered by Bryant** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit.	**EB-STATE5BR-01** **Ecobee SmartThermostat Pro** **with voice control** **Powered by Bryant** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support
Côr Cameras **(CTSTI-WH, CTSTI-BK, CTSTO-WH)**	**No Alternative Camera models**	N/A

CARRIER

The following are alternates that can be used in lieu of phased out models.

Phase out Product	Suitable Alternative	Suitable Alternative (With Accessory support)
Côr 5 **(TSTPHA01)** Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	**TC-PHP01-A** Conventional (2H/2C), Heat Pump (3H/2C), Non-Wi-Fi, Programmable	N/A
Côr 5C **(TSTWHA01)** Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Programmable	**EB-STATE3LTCR-01** **Ecobee3 Lite Pro** **Powered by Carrier** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit	N/A

Phase out Product	Suitable Alternative	Suitable Alternative (With Accessory support)
Côr 7 **(TSTPRH01)** Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support	**TP-PRH01-B** Performance Edge Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support	**TP-PRH01-B** Performance Edge Conventional (2H/2C), Heat Pump (3H/2C), Humidity, Non Wi-Fi, Programmable, Accessory support
Côr 7C **(TSTWRH01)** Conventional (2H/2C), Heat Pump (3H/2C), Wi-Fi, Accessory support	**EB-STATE3LTCR-01** **Ecobee3 Lite Pro** **Powered by Carrier** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit	**EB-STATE5CR-01** **Ecobee Smart Thermostat Pro** **with voice control** **Powered by Carrier** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support
Original Côr **(TP-WEM01-A)** Conventional (2H/2C), Heat Pump (4H/2C), Touchscreen, Wi-Fi, Accessory support	**EB-STATE3LTCR-01** **Ecobee3 Lite Pro** **Powered by Carrier** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit.	**EB-STATE5CR-01** **Ecobee Smart Thermostat Pro** **with voice control** **Powered by Carrier** Conventional (2H/2C), Heat Pump (4H/2C), Wi-Fi, Touchscreen, PEK kit, Accessory support.
Côr Cameras **(CTSTI-WH, CTSTI-BK, CTSTO-WH)**	**No Alternative Camera models**	N/A

Commercial Controls Claiming

Note: Several of the controls below can be sold as accessories but could also be factory installed as an option on commercial equipment. If the component was a factory installed option, these components would be covered by the equipment warranty.

Factory installed controls are under the units, standard 1-year parts warranty.

Field supplied controls ordered as a separate accessory warranty is as follows: <u>one (1) year from the date of initial startup or eighteen (18) months from the date of shipment</u> from the distributor, whichever is earlier.

CONTROL	DESCRIPTION	CLAIMED AS
i-Vu™/OPN™ Controls	See separate document with all i-Vu/OPN part #'s	Claimed through Commercial CSR group if it was sold as separate accessory on order. Important: If it was a factory installed option on original unit, it can be claimed against the unit serial under standard parts warranty. The factory will likely ask for our invoice on the replacement part to ensure it came from Carrier and not Automated Logics). Speak to warranty manager if you are unsure.
Economizer	(CE employees can refer to unit price page for model NOMENCLATURE to determine if economizer was factory installed). Contractors – please call warranty manager.	Claimed against the commercial unit serial.
33CNTPILOT-01-R	Touch Pilot Remote Display for CCN	Claimed through Service Bench as unit exchange or If it was a factory installed option, claimed against the commercial unit serial.
33CNTRAN485-01-R	CARRIER TRANSLATOR FOR MODBUS BAS	
33CNTRANLON-01-R	Carrier Translator for LonWorks™	
33CONNECTSTAT	CONNECT WI-FI COMMERCIAL THERMOSTAT	
33CS2PP2S-03	Edge Pro two-stage programmable thermostat	
33CS2PPRH-03	Edge Pro two-stage programmable with humidity	
33CSCNACHP-01	COMFORT PRO NON-PROGRAMMABLE TSTAT	
33CSCNACHP-FC	COMFORT PRO NON-PROGRAMMABLE FC TSTAT	
33CSCPACHP-01	COMFORT PRO PROGRAMMABLE TSTAT	
33CSCPACHP-FC	COMFORT PRO PROGRAMMABLE FC TSTAT	
33CSPREMLK-01-R	Carrier PremierLink™ Control Retro Kit	
33PILOT-01	System Pilot	
33UNIVCTRL-01	UNIVERSAL CONTROLLER 8 INPUTS/8 OUTPUTS	
33ZCBC-01	3V VVT BYPASS CNTRLR W/INTEG ACTUATOR	
33ZCFANCOL	FAN COIL CONTROLLER	
33ZCFANTRM	FAN TERMINAL	

33ZCOPTBRD-01	3V VVT ZONE CNTRLR OPT BOARD	
33ZCSECTRM	SEC.TERMINAL	
33ZCVAVTRM	VAV TERMINAL	
33ZCVVTZC-01	3V VVT ZONE CNTRLR W/INTEG ACTUATOR	
CEPL130201-02	COMFORT CONTROLLER 6400	Claimed against the commercial unit serial.
CEPL130202-02	1600 COMFORT CONTROLLER	Claimed against the commercial unit serial.
CEPL130203-02	INPUT/OUTPUT MODULE COMFORT CNTLR 6400	Claimed against the commercial unit serial.
CEPL130204-02	HOA SWITCH FOR CC6400 (201-02 & 203-02)	Claimed against the commercial unit serial.
CEPL130343-01	TELINK WITH POWER SUPPLY AND MODEM	Claimed against the commercial unit serial.
CEPL130530-02	CONTROLLER; CC6400 (OUTDOOR VERSION)	Claimed against the commercial unit serial.
CEPL130531-02	OUTDOOR RATED INPUT/OUTPUT MODULE	Claimed against the commercial unit serial.
CEPL130542-01	OUTDOOR RATED COMFORT CONTROLLER 1600	Claimed against the commercial unit serial.

EXAMPLE CLAIM FOR COMMERCIAL CONTROL – UNIT EXCHANGE