

TERMS & CONDITIONS/WARRANTY



Orders Orders are subject to written acceptance by C&D Valve, LLC, and are subject to strikes, accidents, delays by suppliers, and other causes beyond our control. Receipt of an order will be understood as acceptance of these terms and conditions unless specific agreement to the contrary has been made in writing prior to order placement. **\$50 Minimum Order**

Prices Prices shown apply to quantities on a single shipment to a single destination and do not include any sales tax which may apply. All prices are subject to change without notice and all shipments will be invoiced at prices in effect at time of shipment.

Terms Terms are 1% 10 days, net 30. 1.5% per month (18% annum); service charge will apply to past due invoices.

Freight F.O.B. shipping point with freight allowed or prepaid via cheapest way on single order of \$750 or more for access fittings (\$1250 for TekEdge products) to a single destination in the USA except Alaska and Hawaii. Shipments under \$750 for access fittings (\$1250 for TekEdge products) are sent collect or prepaid and charged.

Damages Damages in transit are the responsibility of the carrier, and such claims should be filed with the carrier, not C&D Valve, LLC. Our responsibility ends upon receipt of material by the carrier.

Shortages Claims for shortages must be made within 10 days of delivery.

Warranty All products sold by C&D Valve, LLC are warranted to be free of defects in materials and workmanship and include a one year over-the-counter warranty from date of shipment by C&D Valve unless otherwise specified. This warranty applies to all repairable instruments that have not been tampered with or damaged through improper use including unauthorized opening of the unit. C&D Valve limits this warranty to the repair, replacement, or credit at invoice price (our option) of products which in our opinion are defective due to defects in workmanship and/or materials. This express warranty is in lieu of and excludes all other warranties, guarantees and/or representations, express or implied, of C&D Valve, LLC and/or the manufacturer of such products who make NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Technical information, recommendations and advice as to properties and usage of materials, design, installation and use of products, engineering and other matters are provided as an accommodation and are intended only as suggestions. Although they are believed to be accurate, based on C&D Valve's knowledge and experience, C&D Valve assumes no obligation or liability for any results obtained in their use or application, and they are not to be construed as establishing any warranty, express or implied. In no event shall C&D Valve be liable for claims for any damages whatsoever (whether direct, immediate, foreseeable, consequential, or special) suffered by buyer or anyone else arising out of any breach by C&D Valve, LLC. C&D Valve makes no warranty to those defined as consumers in the Magnuson-Moss Warranty Federal Trade Commission Improvement Act.

Warning C&D Valve products are designed to be used by licensed Air-conditioning and Refrigeration service technicians only. Due to the high pressures encountered in these systems, plus the dangers due to the physical and chemical nature of refrigerants and oils present in the systems, misapplication could result in injury or death. C&D Valve expressly warns against the sale to or use of products by anyone other than professionally trained personnel.

Safety glasses and gloves should always be worn when working with refrigerants. Contact with refrigerants may cause injury.

This product can expose you to chemicals including lead which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

Returns Every effort has been made to provide reliable, superior quality products. However, in the event your product requires repair or replacement, please contact C&D Valve Customer Service to obtain a Return Material Authorization (RMA) number. Ensure that all returned products are packed to avoid damage in shipment. Paperwork should be placed in a separate plastic bag and include the C&D Valve RMA number, a description of the problem, and any customer assigned repair or purchase order number, if applicable.

Contact Customer Service for RMA number:

800.654.9233 phone
800.840.0443 fax

Products should be shipped with freight prepaid to:

C&D Valve
RMA# _____
201 NW 67th Street
Oklahoma City, OK 73116 USA

Product returns will not be accepted without RMA number from C&D Valve, LLC.

Note Design, specifications and materials are subject to change without notice.

Unless agreed in writing, these terms will constitute our entire obligation upon our acceptance of any order, regardless of the terms, stipulations, etc. in any request for quotations, or as may appear in any order form now or later submitted by the buyer.